

Iowa Balance of State CoC Performance Measures

I. Overview:

The goal is to create an easily prepared Project Performance Review for mid-year and year-end time points. Report will include selected HUD program performance measures (found in eSNAPS proposals) and HUD system performance measures (as we can pull the relevant system data for the specific program). These are HUD defined data elements that we should be able to collect easily.

The second component of the report would be some narrative questions that allow the grantee to explain their performance.

A third component of the report could be a demographic summary of the homeless populations served.

Grantees have different funding years, but we should be able to set a defined review year (say, calendar or state fiscal year) for all grantees to pull data for the report.

II. HUD Standard Performance Measures (Source: eSNAPS):

1a. Persons exiting to permanent housing destinations (per data element 3.12) during the year.
HUD outcome mark for a successful program = 65%

Grant Target: Grantee defines proposed # individuals that exit program to permanent housing.

Mid-year: Grantee reports actual # individuals that exit program.

Year-End: Grantee reports actual # individuals that exit program.

Outcome Indicator:

Grant Target: % Individuals that exit program to permanent housing.

Mid-year: % individuals (actual) that exit program to permanent housing.

Year-End: % individuals (actual) that exit program to permanent housing.

Notes:

- In the eSNAPS application, the grantee provides their target service & performance level.
 - eSNAP example: 97 of 150 Individuals (or 65%) exit to permanent housing.
 - Midyear example: 40 of 80 individuals (or 50%) exit to permanent housing.
 - Comment: at mid-year their output (80 compared to 150) is low and success rate (50% compared to 65%) is low, indicating an underperforming grantee with performance that will need some explanation.

Additional project level performance measures from eSNAPS:

- 2A Adults who increase their total income (from all sources) as of the end of the year. OR
- 2b. Adults who increase their earned income as of the end of the year.

III. HUD System Performance measures:

Not all system measures are appropriate for project-level review. When we can measure a particular projects influence of the CoC's performance as whole, we have a potential performance measure for project-level review in addition to it being a system-level.

Proposed system-level measures that could also serve as a project-level measure:

- #2 The extent to which persons who exit homelessness to permanent housing return to homelessness.
 - Mid-year: 3 of the 40 people (7.5%) reported above lose their permanent housing and return to homelessness.
- #1 Length of time persons remain homeless.
 - With the approved Priority List process we will be able to track how long it takes an agency to place a household into permanent housing after they accept to take them from the PL.
- #7 Successful housing placements
 - Note: Looks to be same as output for 1a for project measures.

IV. Narrative Questions (proposed)

- Are you on track to meet your proposed project outputs? (If no, please explain why, 500 word limit)
- Did you meet your project outcomes within 10% of target? (Please explain any variance greater than 10%)
- Who is represented in the homeless populations that you have served?
- Do they have any unusual needs and/or barriers to permanent housing?
- Who have you partnered with to connect homeless people to non-housing resources?
- What else would you like to tell us about your project, local support or the people that you serve?

V. Demographics:

Standard demographics required for most federal funding: age, gender, race, ethnicity, family-type, % poverty (or %AMI), veteran status, etc.

Could include VI-SPDAT scores linked to housing placement.

Could include homeless subpopulations are related outcomes:

Youth, DV, etc.